1. Describe in detail various components of case work.

Ans: Social casework has five different elements or components;

1. Person
2. Problem
3. Place
4. Process
5. Professional Representative

1. Person

The person is known as in the professional language Of SCW. The person can be a man, woman, a young, child or aged or anyone who finds himself, or is found to be need of help in some aspect of his social emotional living. Here client means the special person who has some problem. Every person in this world faces problems. Like common people the clients’ also a human being having likes and dislikes. These Ekes and dislikes creates strengths and weaknesses in the personality of the client. So he got the problem due to the weaknesses. Or in a psychoanalytical perspective when his ego is unable to make the decisions between right and wrong, good and bad so then he becomes under stresses and got the problem.

2. Problem

The problem is the situation which disturbs the normal social functioning of any individual from the approved culturally set norms. A problem is a situation which is the outcome of the circumstances. A problem is a situation, event, or anything which impairs the normal functioning of the individual and makes him handicapped. Problem arises from some need or accumulation of frustrations or maladjustment, and sometimes all of these together. Paul B. Horton says that a problem is a situation which exists anywhere anytime and affects any person. It creates Hurdles in the life of a person. When these hurdles are there, the individuals become conscious of it and try to find out a solution. Sometimes the problem is solved by one’s own efforts but sometime he needs External Help. That external help is given to him/her by social worker at individual, group and community level.

3. Place

In Social Casework context, a place is any agency Which Offers social services. Or, it is the department of any agency which is built for social services. It is a particular kind of social services agency in that it does not deal with social problems at large but the individual level problems, i.e. the individuals who are facing the management problems of their lives. Its purpose is to help those individuals whose normal functioning in daily life is disturbed i.e. his person-to-person, person-to-family, person-to-group and person-to-situation relationships.

4. Process

The dictionary meaning of process is 'A series of actions directed toward a specific aim, or gradual change that leads toward a particular result." The process of the casework is like the process of a medical doctor (MD). Process in casework means an organized (systematic and step-by-step) method of helping people e to let them out Of trouble.

The idea of casework process stems from a natural process in human being, i.e. Problem-solving-process. It a natural process through which individuals continuously try to adjust themselves to the environment or adapt the Environment to them, so as to achieve maximum satisfaction.

5. Professional Representative

The professional representative in casework is the person whose services are hired by the social services agency. He is the person who has the scientific skills and knowledge about human behavior and human psychology. He has the knowledge knowledge about the social problems of the individuals. He is there in the agency to help the individuals, using his skills experiences, out of the problem. Professional representative is called -caseworker” In Pakistan and other countries of the world, a Master in Social work degree is required for the professional level worker.

OR

Discuss the different phases of social case work process.

Ans: Case Work Process Casework process has four different stages, namely,

- Social study,
- Social diagnosis,
- Casework treatment, and
- Evaluation.

Conceptually, they are different and separate stages but they do not make a neat progression always with one stage following the other in sequence. Sometimes, two or more stages proceed simultaneously. Diagnosis may also change with the gathering of more data about the situation or with changes taking place in the situation itself. Casework help cannot be postponed till the completion of the social study or of the formulation of a social diagnosis. Some kind of help may have to be rendered even at the first worker-client contact. The skilful way the caseworker conducts the interview may be of help to the client in terms of the concern, hope, warmth and interest conveyed to the client, which in turn start a process, sooner or later, within him activating him to mobilise his inner resources for problem solving.